



Rental Agreement

Personal Information

Client Full Name **City** **Street + House Number** **ZIP Code**

ID Number **Email** **Cell Phone Number** **Additional Phone Number**

Third-party Representative

Full Name **ID Number** **Cell Phone Number**

* To clarify, a representative for the customer may take the same actions as the customer with regard to the storage unit and to the stored goods.

Storage Unit Details

Branch **Estimated Cubic Meter** **Storage Entrance Date**

- Yad Binyamin Sdey Hemed Tzur Yigal Harel
Kokhav Ya'ir Rishon LeZion Holon
Kiryat Arieh Kiryat Matalon Tel Aviv Carlebach
Haifa Bay Haifa Check Post Haifa Milouot



Credit Card

Credit Card Number

Expiration

Card Owner Name

ID Number

The next section will be signed by the credit card owner if he is **not** the owner of the storage unit.
The credit card owner confirms that he will be charged for the storage unit and if he decides otherwise, he will have to provide other credit card details to the offices of Avia Storage Services.

Signature of the credit card holder: _____



Goods Insurance

Item	Amount	Description	Total value
Sideboard			
Sofas			
Coffee table			
Dining table			
Dining chairs			
Office chair			
Computer desk			
Double Bed			
Single Bed			
Closet			
Refrigerator			
TV			
Dishwasher			
Oven			
Stove top			
Microwave			
Washing machine			
Clothes dryer			
Vacuum cleaner			
Treadmill			
Computer			
Air-Conditioner			
Books			
Clothing			
Cookware			
Bicycle			
Total			

For insurance coverage of each 1,000 NIS - 1.8 NIS, for a period of 30 days. Items not entered in this form will not be insured!
***No jewelry, antiques, furs and works of art may be insured.** Each box can be insured for a maximum of 500 NIS.



Pricelist

Unit Size (CBM)	Haifa Milouot	Sdey Hemed / Harel	Yad Binyamin / Tzur Yigal / Kokhav Ya'ir	Haifa Bay	Haifa Check Post	Holon / Rishon LeZion / Petah Tikva	Tel Aviv Carlebach	Petah Tikva-Kiryat Arieh & Holon - Boxes
1	---	---	---	---	---	146/151	168/173	75
1.35	---	---	---	---	154/159	156/161	---	---
2	---	---	161/166	165/170	169/174	196/201	298/303	---
2.5	---	223	---	---	---	316	---	165
2.8	---	---	---	250	254	366	---	---
3	330	358	401	457	514	542	854	---
4	350	378	421	477	534	562	874	---
5	370	398	441	497	554	582	894	---
6	390	418	461	517	574	602	914	---
7	410	438	481	537	594	622	934	---
8	430	458	501	557	614	642	954	---
9	450	478	521	577	634	662	974	---
10	470	498	541	597	654	682	994	---
11	490	518	561	617	674	702	1014	---
12 or more	36 NIS/CBM before VAT	38 NIS/CBM before VAT	41 NIS/CBM before VAT	45 NIS/CBM before VAT	49 NIS/CBM before VAT	51 NIS/CBM before VAT	73 NIS/CBM before VAT	---

- For insurance coverage of each 1,000 NIS - 1.5 NIS, not including VAT, for a period of 30 days.

This price list was last updated in May 2024 and is subject to change from time to time at the discretion of the company. The customer hereby acknowledges it was clarified to him that if he should be interested in changing the storage unit and/or in commissioning another storage unit, then the applicable price will be from the company's latest price list and not the rates appearing on this price list. Before any change in the storage unit and/or in ordering another unit - the customer must check the current valid price list and ensure that it suits his needs.

Locking of the storage unit



The storage units are for personal use and the customer is the only holder of the unit lock keys.
The unit lock is included in the storage cost. Each additional lock will be charged at NIS 20. The customer may lock the storage unit with a lock that he has brought with him.

Terms and conditions

Business hours				
	Office / Kibbutz Harel / Sdey Hemed	Smart Card holders		
		Yad Binyamin	Rishon LeZion / Holon / Petah Tikva Kiryat Matalon / Petah Tikva Kiryat ArieH / Tzur Yigal / Kokhav Ya'ir / Haifa Check Post / Haifa Bay / Haifa Milouot	Tel Aviv Carlebach
Sunday to Thursday	08:00-16:00	24hours a day	24/7	06:30-22:00
Friday	08:00-12:30	Until 14:00		
Saturday	Close	From 21:00		
Customer service ends an hour before the end of the business hours				

1. This agreement is worded in the masculine gender for convenience only, but shall be deemed to also include the feminine gender, and all that is written in the singular number shall be held to also include the plural and vice versa.
2. Appendix 1 to this agreement is an integral part thereof.
3. Appendix 1 to the agreement – will be issued personally to every customer on the date the contents are placed for storage and it will a list of payments due from the customer for all the services provided.
4. The customer consent for monthly payments is on the basis of prices quoted in this agreement.
5. The monthly rental fees will be linked to the Consumer Price Index. In the event that the annual increase in the Index will be higher than 5%, the escalation will be calculated from the beginning of the year, or from the beginning of the storage period, whichever comes last.
6. The price list appended to the Agreement is the Company's Service Price List as of the date of the drafting of the Agreement between the Company and the Client. By entering into this Agreement the Client states and confirms that he is aware that the tariffs listed in the price list will stay valid until the next prices update that will be carried out by the Company once in every 12 months, with an increase of up to 5% relative to the current prices, and that the Client gives its consent to this in advance. Close to the execution of each price update, the Company will notify the Client via the email address provided by it at the time of drafting of this Agreement, and will also publish the updated price list on the Company's website www.avia2000.co.il. The Client may notify the Company at any time of his desire to bring this Agreement to an end, provided that he sends the Company a written notice on the matter at least 14 days before the date of termination of this Agreement.
7. The payment mentioned in Appendix 1 is for 30 days.
8. The minimum storage term is 30 days.
9. Payment for the service is calculated on a daily basis from the end of the first month.
10. The size of the storage unit evaluated by the storage consultant is an estimate only, payment is based on the size of the actual unit chosen.
11. It is the responsibility of the customer to be present (in person or through a representative such as a moving service) when the goods are placed for storage, and to ascertain that the size of the actual unit matches the chosen size.
12. Any cancelations or postponements will not be subject to charges.



13. The payment is for the right to use the storage unit, and does not cover any service other than free access to the unit by the customer, or by a representative thereof subject to written notice to the company and prior coordination with the same.
14. By its signature to this agreement the customer expressly declares and confirms that the use (of any kind whatsoever) of the storage unit is made at its full, exclusive and absolute liability. The "Avia" Company and/or a representative thereof (including its directors, employees and associated companies) shall not bear any liability for any damage, loss, misplacement and/or expense that the goods stored in the storage unit by the customer or a representative thereof may incur, directly or indirectly, in connection with and/or as a result of natural wear and tear under the circumstances and/or changes in color and/or discoloration of the goods and/or any marks whatsoever on the clothes, bedding, mattresses etc. as well as for any other reason whatsoever excluding damages incurred due to the direct negligence of the "Avia" Company or a representative thereof.
15. In accordance with the type and/or characteristics of the items the customer intends to store, as appearing in the aforesaid insurance form, the company shall be entitled to notify the customer of the sum that in its opinion it is recommended to insure the contents for, however it is clarified and agreed that the customer shall be entitled to insure the contents in the storage unit for any sum at its discretion, even if this is higher or lower than the insurance sum recommended by the company. In any event, the customer is obliged to update the "Avia" Company in advance and in writing of any change that it may make in the value of the contents of the storage unit during the course of the period of use thereof.
16. The customer must also declare that no items valued over 500 NIS each or 5,000 NIS in total are placed for storage, other than those included in the list on the Insurance Form. Additionally, jewelry, antiques, furs and works of art are not covered by the insurance if placed for storage.
17. The value of item placed for storage may not exceed 20,000 NIS.
18. In avoidance of doubt, this is to emphasize that the insurance amounts listed in the policy are not the agreed amounts. The amount listed on the Insurance Form is the maximal indemnity amount due from the insurer.
19. Damages will be paid by the insurance company based on the Insurance Form provided to Avia by the customer or by representative thereof.
20. Within the frame work of the monthly rental fees, a premium is collected at the rate of 0.18% of the value of the property declared in the aforementioned form itemizing the contents for the purposes of insurance, which form was presented and signed by the customer and attached hereto, and this amount is applied to the purchase of an insurance policy for damage that is caused to the stored items as a result of burglary, fire, flood or other natural damages (including earthquakes). In order to avoid all doubt, amounts which were not declared by the customer in the form itemizing the contents/or were amended during the course of the agreement, shall not be insured.
21. The deductible payable by the customer in case of damage is set as 1,500 NIS.
22. As to any damage, the company must be notified within 48 hours at the latest from the time of vacating the storage unit.
23. The insurance policy does not apply to theft (as opposed to burglary).
24. The customer may independently insure the contents of the storage unit. If the customer chooses to independently insure the contents of the storage unit, as stated in this paragraph, the customer promises that the policy will include an authorization from the insurance company in which the customer explicitly waives in writing every right of subrogation, recovery or law suit that the customer may have against the company. The customer also promises to maintain the policy in force for the entire leasing period.
25. The customer exempts the company and/or its representatives and also the storeroom keepers and/or the other owners of rights, as mentioned, in the storerooms which by contract of the storers or in any other agreement which invests the other holders of rights, as stated, with rights in the property ,and includes a reciprocal exemption as to the customer from liability for loss or direct or resulting damage to the property of the customer who is insured under the policy for expanded fire insurance, whether arranged by the company as stated in paragraph 20 above or arranged by the customer, as stated in



- paragraph 24 above (or would have been entitled to indemnification because of it, if there had not been a deductible mentioned in the aforementioned policy). However, the said exemption shall not be applicable to a person who intentionally caused the damage.
26. Each party may shorten or end the rent term, as long as the other party has been notified at least 14 days in advance. Failure to so notify will carry a payment of fees for the days lapsed.
 27. Avia may hold the stored goods at its discretion in the absence of full and timely payment of storage fees and insurance premiums before the end of the storage term. The customer hereby acknowledges that Avia may hold the stored goods as above, and that it may retain goods in lieu of any outstanding balance on the part of the customer.
 28. Avia may block a Smart Card if such was issued to a customer in the event of failure to make timely payments.
 29. By his signature on the agreement, the customer acknowledges that in any case of late payment of rental fees, for whatever reason without exceptions, for two consecutive months or more, and the customer did not correct the breach to the satisfaction of the company, that this shall be deemed a fundamental breach of the agreement and in this case, the company shall have the right to do anything to the contents at its sole discretion, including – to donate and/or throw away and/or sell and/or any other disposition of the contents of the storeroom, either all of it or a portion of it, and in the event it was sold, to offset the consideration from the debt of the customer, and the company shall have the right, at its sole discretion, initiate any other legal or commercial action and the customer will be seen as someone who waived a final and complete waiver of all of his rights in the contents. In order to make this clear, in such a case the customer will be charged for all of the costs of dealing with said contents and will be charged for all debts which accumulate up to the conclusion of the treatment.
 30. Placement of goods for storage/vacating the storage unit may only take place during regular office business hours.
 31. Unit rental shall be arranged only with a representative of Avia during office hours (8:00-16:00). If a customer puts content into a unit without coordinating it, he/she will be charged 1,000 NIS + rental fee.
 32. Avia may transfer to another unit content stored without informing a company representative, at the customer's expense, and a rate of 150 NIS per cubic meter.
 33. To stop payments a customer must vacate the storage unit in coordination with the office.
 34. Alternatively/additionally, Avia may charge the customer triple the regular storage fees and insurance premiums for each day or part thereof when the storage unit was not vacated after the end of the regular or late storage term.
 35. A customer or any other person on his/her behalf, who left garbage or debris in the storage area and/or caused damage either to the unit or to any public property in the warehouse, will be charged 1,500 NIS for cleanup/repair.
 36. The charge for breaking a lock, if done by Avia, is set at 100 NIS. The customer may himself break the lock, without incurring any charge.
 37. The client hereby declares and undertakes that the company "Avia" will be updated immediately and in writing of any change in his personal details including: name, address, ways of communication with him and payment information.
 38. The address of the customer for the purposes of serving notices and mail, including service of any legal document, is any one of the ways of communication with him (including address, electronic mail, telephone) which appears above on this rental agreement, or any other address in Israel of which the customer notifies the "Avia" company solely in writing and delivered personally to the offices of the "Avia" company or by registered mail and which the "Avia" company verified its receipt in writing for the customer. As to any notice and/or demand and/or any document whatsoever, the "Avia" company is entitled to send or deliver to the customer by ordinary mail or in any other manner of its choosing.
 39. By his signature on this agreement, the customer explicitly declares and acknowledges that any notice that will be sent by the company to the customer in one of the ways of communication with the customer as stated, and from the customer to the company to the address of the company as stated in this agreement, shall be deemed received at the address of the addressee 72 hours from the time of sending.
 40. Avia may, after an advance notice via registered mail and at its own expense, transfer the goods to a different unit.



41. The customer undertakes to refrain from any illegal activities in the storage unit and from storing any substances prohibited by law, as well as any flammable substances, weapons or ammunition, fuel or gas tanks, or any other materials that may cause fire. The customer declares that no food items are being stored in the storage unit. By signing the agreement the customer acknowledges that storing any of the prohibited items as above will remove all liability by Avia towards the customer, and the latter may be held legally liable for damages to third parties. Any violation of the terms in this section will serve as pretext for Avia to void the agreement immediately, and to take any legal steps necessary, including filing a formal complaint with the police.
42. The customer undertakes to update "Avia" company if the belongings were previously stored in another storage company.
43. The customer declares and acknowledges that he has thoroughly read this agreement, examined its conditions, learned and understood each one of them, and he agrees and accepts upon himself the responsibility for everything stated above, fully and without exception.
44. I don't want to receive mailing from Avia Storage.

Use of the crane basket (applicable only to Holon Branch)

In the company's Holon branch the option exists (apart from freight elevators which are available 24/7) to lift loads using a crane basket at no additional cost to the customer. The crane basket cannot be used directly by the customer but will be operated by a company representative only. A customer wishing to make use of the crane basket must contact the company in writing in one of the following ways specifying the date when he wishes to make use of the crane basket:

1. By WhatsApp message to phone number 052-3097988
2. By E-mail: service@avia10.co.il
3. By fax number 03-7601088

These requests should be made up to 24 hours prior to the date of transport of the movable property and no later than 12:00 noon on the day before transportation. It is hereby clarified that these requests are subject to the company's approval and without such approval it will not be possible to make use of the crane basket. The crane basket may be used from Sunday through Thursday 08:00–16:00 and Friday 08:00-12:30 and therefore it is the customer's responsibility to coordinate delivery to the warehouse during those hours only.



Using the Operations Center (applicable only to Petah Tikva-Kiryat Arie Branch)

- The Operations Center is designated solely for the use of "City Box" customers.
- The Operations Center is open from Sunday through Friday, 08:00–24:00.
- A box that has been extracted to the Operations Center pursuant to the conditions of use, will be ready for the customer from 08:00 until 24:00, on the agreed day of the requested extraction.
- Notwithstanding this, a box that was extracted to the Operations Center on Friday pursuant to the instructions of use, will remain at the Operations Center until 06:00 on Sunday.
- It is hereby made clear and agreed upon, that the use of the Operations Center is subject to advance coordination in conjunction with the Department of Transportation. Insuring the time of arrival at the Operations Center will be possible up to 12:00 P.M., a full day before the time of arrival.
- It is hereby clarified that coordinating the use of the Operations Center is subject to written authorization from the Company, and without said authorization, use of the Operations Center will not be allowed.

Comments Concerning the Use of the Ordered Boxes

- A box may be left at the Operations Center for only two days. Leaving the box for more than one day is conditional on prior written authorization from the offices of the company.
- There is no charge for the extraction of a box to the Operations Center pursuant to the above instructions.
- An extraction is executed solely with respect to a complete box. Extracting items from the box will not be permitted.

Urgent Extraction

- Urgent extraction will be executed within 4 hours from the time of receiving the request, subject to the limitation that said request must be received during the business hours of the company: Sunday through Thursday until 12:00, and only after receiving written authorization that the request was received, as stated.
- The charge for an urgent extraction is 150 NIS including VAT.

Using the Operations Center (applicable only to Sdey Hemed Branch)

- The Operations Center is open from Sunday through Thursday 08:00–16:00 and Friday 08:00-12:30.
- A box that has been extracted to the Operations Center pursuant to the conditions of use, will be ready for the customer on Sundays through Thursdays until 16:00 and on Fridays until 12:30, on the agreed day of the requested extraction.
- It is hereby made clear and agreed upon, that the use of the Operations Center is subject to advance coordination in conjunction with the Department of Transportation. Insuring the time of arrival at the Operations Center will be possible up to 12:00 P.M.
- It is hereby clarified that coordinating the use of the Operations Center is subject to written authorization from the Company, and without said authorization, use of the Operations Center will not be allowed.
- There is no charge for the extraction of a box to the Operations Center pursuant to the above instructions.